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Working in the Department of State, Washington, DC

- Telegraphic traffic
- Very politicized
- Press interest
- Congressional interest
- Diversity of authority
- No constituency
- Intensely bureaucratic
- Secretariat function
- Importance of “Getting things done”

How to succeed in Washington environment

- Be a good bureaucratic player
- Networking
- Terrorism-combating
- “Condemning Israel” fiasco - lack of information
- Congressional interest in issues
- Contacts with other agencies
- Contacts with the press
- Never lie to the press
- Contacts with 7th floor staff
- Protection of U.S. best interests
- Political realities
- Crisis management
- Crisis task forces
- White House sets the agenda
- Priorities of issues
- South Africa condemnation example
- Doing the “right thing”
- NEA Bureau